



Microsoft Care
Phoneland Ltd
19a Sheep Street
Bicester
OX26 6JF



01869 242500

BICESTER@PHONELAND.CO.UK

Name:	Reported Fault :			
Address:				
Post Code:				
Mobile Number:	IMEI No:	35		
Contact Number:	Serial No:			
	Handset Model			

E-Mail Address:

> Please Backup Your Data. Data can be lost during repair process. I accept that Phoneland or Microsoft will not be held responsible for the loss of any data saved on my handset

> Please enclose Proof of purchase or contact us above to verify the handset is from the EU and under 2 years old.

> Please package the phone securely removing all sim/memory cards.

> Obtain Proof of Postage (Free from Post Office). I Accept Phoneland takes no responsibility for damaged or lost items. Please ensure the phone is packaged to protect - if the item is expensive or you wish to have cover in event of loss please consult the post office for insured methods.

> If you do not wish Microsoft to contact you to carry out a customer satisfaction survey please tick

> For full terms and conditions please visit the website

PLEASE POST HANDSET TO:

FREEPOST RSGZ-UAKJ-BTSZ

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